

Wilsonart® Solid Surface

Care & Maintenance

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FINISHES

There are four types of finishes that can be supplied on your Wilsonart® Solid Surface by your fabricator/installer. The following simple definitions should assist with key items to consider when choosing a finish and necessary maintenance.

Matte – Recommended standard finish especially in high traffic areas with low or no sheen and normally requires the least maintenance.

Satin – Slightly higher sheen that may require more attention, depending on traffic and use.

Semi-Gloss – Higher sheen with some reflection requires special consumer instructions, not suggested for a high traffic or high use areas, may require a certified fabricator to maintain, service charge may apply.

Gloss – Recommended for vertical surface only, requires certified fabricator to maintain finish, service charge may apply.

Darker patterns may need more frequent attention to maintain a uniform finish.

Over time with use and general cleaning the surface finish will appear to change. We recommend periodically cleaning the entire surface, following the guidelines for removing stubborn residue, to restore or maintain the original finish.

GENERAL CLEANING

For day to day cleaning, warm soapy water or non-abrasive household cleaners such as glass cleaner, Fantastik®, Formula 409® or commercially available solid surface cleaners will remove most residues. Then rinse and towel dry the surface to prevent spotting, especially in areas with hard water. For a final touch, you may apply Protect All Shine Plus™ to your countertop for a clean, dry professional appearance.

For stubborn residue that will not come out with day to day cleaning methods, a slightly stronger cleaner is required. The following suggestions will assist you to remove stubborn residue and refurbish the finish.

Removing Stubborn Residue

Matte Finishes: Apply an abrasive cleaner like Bon-Ami®, Comet® or Ajax®, and with a damp sponge, buff in a circular motion. Then rinse and towel dry.

Satin Finishes: Apply a mild abrasive cleaner, such as Soft Scrub®, and with a damp sponge, rub in a circular motion. Then rinse and towel dry. If additional blending is necessary, lightly buff with a gray (7448) Scotch-Brite™ pad then rinse and towel dry.

Semi-Gloss Finishes: Apply soapy water, and with a white Scotch-Brite™ pad, rub in a circular motion. Then rinse and towel dry.

Gloss Finishes: This finish is limited to mild detergents or nonabrasive cleaners with a soft cloth.

Removing Minor Cuts & Scratches

Wilsonart® Solid Surface is completely renewable since the color goes all the way through. The following guideline will assist with removing minor cuts and scratches.

Apply an abrasive cleaner like Bon-Ami®, Comet® or Ajax®, and with a damp green Scotch-Brite™ pad, rub in a circular motion. Rinse and begin blending in a circular motion in progressive steps until achieving uniform finish.

Matte Finishes (blending): With a damp sponge and the same abrasive cleaner, buff in a circular motion. Rinse and towel dry.

Satin Finishes (blending): Apply a mild abrasive cleaner such as Soft Scrub®, and with a damp sponge, buff in a circular motion. Then rinse and towel dry. If additional blending is necessary, lightly buff with a gray (7448) Scotch-Brite™ pad then rinse and towel dry.

Semi-Gloss Finishes (blending): Apply a mild abrasive cleaner such as Soft Scrub®, and with a damp sponge, buff in a circular motion. Rinse and lightly buff with a gray (7448) Scotch-Brite™ pad. Rinse again then follow with a white Scotch-Brite™, lightly buffing in a circular motion. Rinse and towel dry.

Gloss Finish: Specialized tooling is normally required to achieve and maintain a gloss finish. Please contact your fabricator for assistance. Service charge may apply.

Should there be a variation with the surface finish, proceed with the blending step over the entire surface. For a final touch, you may apply All Shine Plus™ to your countertop for a clean, dry professional appearance.

Simple Precautions

Although Wilsonart Solid Surface can be renewed or repaired if necessary by a professional fabricator, it's best to try and avoid serious damage by following these few simple guidelines.

Preventing Heat Damage

Although Wilsonart Solid Surface is heat resistant, both time and temperature are relative factors that must be considered when subjecting the product to heat. As with all types of countertops use it is essential that trivets possess legs or a means of separation between the trivet and the solid surface material to prevent direct heat exposure to the surface or flame resistant heat mats when placing hot objects, heat producing appliances such as electric skillets, crock pots, etc. on the countertop.

Protecting the Surface

Avoid exposing the surface to harsh chemicals such as paint removers/thinners, acetone-based cleaners, stove/drain cleaners, etc. If these come in contact with the surface, quickly wash off with water, using the appropriate safety measures to avoid injury.

Do not cut directly on the surface of your countertop, always use a cutting board. While minor cuts and scratches can be repaired by the consumer, deeper cuts may require service of a professional at an added expense.

Do not stand or sit on the countertop.

Material Source

Cleansers:

Bon-Ami®, Comet® or Ajax®, Soft Scrub Local retailer

Green/Blue, White Scotch-Brite™ Local retailer

3M Scotch-Brite™ Local retailer

Ultra Fine Hand Pad 7448 Local Home Center

3M Customer Service: 800-472-1190

Protect All Shine Plus® Protect All, Inc

protectallshineplus.com 800-322-4491